

WITHOUT PREJUDICE

February 2017

Dear Owners,

We have prepared a letter for awareness to ensure the safety of residents and locations. This is an information letter and at no time it can replace your judgment or that of other residents.

CHIMNEY CLEANING AND FIRE EXTINGUISHERS

Chimney sweeping is done annually and usually is set for mid-October.

Do you have a fire extinguisher? It's important to ensure that your condo has a functional fire extinguisher for your needs.

SMOKE OR HEAT DETECTOR

Inside your condo, other than townhouses, you have a heat sensor that is connected to a central alarm system. In the corridors of Riesling I & II, Barolo I & II, Pomerol and Bordeaux I & II you have smoke detectors that are also connected to the central alarm system. If an alarm is triggered during office hours, they communicate with the administration. If the alarm goes off in the evening, the alarm company communicates with the manager on duty and firefighters are sent automatically. **If you have burned food, forgotten to open the fireplace trap or other circumstances non-threatening, do not open the door to the corridor which will trigger the smoke alarm. By municipal regulation, unnecessary calls to the fire department due to a false alarm is liable to a fine of \$ 400 which will be charged in addition to the travel costs of the manager on duty of \$ 75 + tx.**

THERMOSTAT SETTING IN CONDOS

We remind you that with the cooler temperatures outdoors, you must reset your thermostats in your condo to a minimum of 15°C from October 1st until May 1st. You are responsible for ensuring that water does not freeze and prevent all damages that would occur.

MAIN WATER VALVE

Did you know that over 75% of insurance claims are caused by water damage? As a precaution, we recommend that you close your main water inlet when your unit is not inhabited. Moreover, we advise you not to leave your washer, dryer and dishwasher operate without a presence in the condo.

PLANNING RENOVATIONS

If you are planning to do renovations in your condo, you are reminded that any change, even in part, requires an estimate to be submitted to the Administration for approval. No work can be started without approval. **Electrical work and other jobs requiring specific skills must be performed by licensed workers with adequate insurance (RBQ).**

DEFIBRILLATOR

Pinoteau Village has an automated external defibrillator (AED) located in the Pomerol building (near the reception). It is accessible to all 7 / 7 24 hour. For a better understanding, we have prepared an [information letter](#). We suggest you take note and post it in your condo as a reminder and visit the location. Remember that the first thing to do is to call 911 or (9) 911 from a hotel line.

The homeowner's service team